



Listen:

Give children opportunities to **talk** about what they are feeling. Encourage them to share concerns and ask questions



Comfort:

Use simple tools to **comfort and calm** children, for e.g. telling stories, singing with them and playing games. **Praise** them frequently for their strengths, such as showing courage, compassion and helpfulness



Reassure:

Children that you are prepared to keep them **safe**. Provide them with correct information through valid sources